

Clearing Your Browser Cache

When we update our application, your browser may still use old files. If you don't clear your cache, you may see old forms. Old files can cause display or access problems when you apply online.

Clearing the Cache in Google Chrome

- 1. Open Chrome
- Click the Settings Menu (The 3 dots in the upper right corner)
- 3. Select More Tools
- 4. Select Clear Browsing Data
- Make sure that "Cookies and other site data" and Cached images and files" are checked. (Browsing History is not necessary)
- 6. Click Clear Data
- 7. Close All Chrome windows and log in to your site.

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_	Browsing history			
	Clears history and autocom	pletions in the addre	ess bar.	
	Cookies and other site data			
~	Signs you out of most sites.			
	Cached images and files			
~	Frees up less than 406 MB.	Some sites may loa	d more slowly	on your next
	VISIT.			
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Internet Options

Clearing the Cache in Internet Explorer 11

- 1. Open IE11
- 2. Click the Settings Menu (The gear icon in the upper left corner)
- 3. Select Internet Options
- 4. Under the General Tab, go to Browsing History
- 5. Click Delete
- 6. Make Sure "Temporary Internet files and website file" and "Cookies and Website Data" are checked.
- 7. Make sure that "Preserve favorites and website data" is NOT checked.

(Don't worry, this will not delete your favorites)

- 8. Click Delete
- 9. Close all IE11 windows and log in to your system.

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Cookies and website data Files or databases stored on you preferences or improve website	our computer by websites to save e performance.
History List of websites you have visite	d.
Download History List of files you have download	ed.
Saved information that you have	ve typed into forms.
Passwords Saved passwords that are auto to a website you've previously	matically filled in when you sign in visited.
Tracking Protection, Active A list of websites excluded from Protection to detect where site about your visit, and exception	EX Filtering and Do Not Track Infltering, data used by Tracking Is might automatically be sharing deta Is to Do Not I rack requests.
About deleting browsing history	Delete Cancel



Clearing the Cache in Firefox

- 1. Open Firefox
- 2. Click the menu button. (the three lines in the upper right)
- 3. Select Options
- 4. Select "Privacy and Security" on the left side
- 5. Scroll down to locate "Cookies and Site Data"
- 6. Click "Clear Now" under "Cached Web Content"
- 7. Click the "Clear Data" button.
- 8. Make sure both items are checked and click the "Clear" button.
- 9. Close all Firefox windows and log in to your system.





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Do more with Microsoft Edge - the fast, new

browser built for Windows 10

Change my default

Open Microsoft Edge with

Top sites and suggested content

Import from another browser

Import favorites and other info

Choose a theme

Start page

Open new tabs with

Favorites bar

Show the favorites bar

Clear browsing data Choose what to clear

Light

Settings

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Clearing the Cache in Edge

- 1. Open Edge
- 2. Click the menu button. (the three dots in the upper right)
- 3. Click Settings
- Scroll to "Clear Browsing Data" and click the button "Choose what to clear"
- 5. Make sure that "Cookies and saved website data" and "Cached data and files" are checked.
- 6. Click "Clear"
- 7. Close all Edge windows and log in to your system.

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What's new a	and tips			

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Cached data and files	
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Form data	
Passwords	
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Change what Microsoft Edge know the cloud	<u>ws about me in</u>
Clear Bing search history	
Learn more	